

USEFUL LINKS

<https://housingandhelp.ehodirect.org.uk/Data/ASPPages/1/116.aspx>

Online advice about housing options

<http://www.voa.gov.uk/>

Details to obtain Council Tax banding for a property

www.ageuk.org.uk

Advice to the elderly

<http://www.citizensadvice.org.uk/>

<http://www.suffolk.gov.uk/care-and-support/>

Suffolk Social Services

<http://www.direct.gov.uk/en/index.htm>

Advice on most Government services, such as housing, child benefit, housing benefit, homelessness

<http://snap-cara.org/>

Advice and support to help people live independently

<http://www.angliacaretrust.org.uk/>

Advice and help with housing

<http://www.rightmove.co.uk/>

Private rented accommodation

General advice about being homeless

Council Tax benefit

Check if you are eligible for help with Council Tax bills by contacting Ipswich Borough Council Benefits Section, or Jobcentre Plus on 0800 055 6688 or <http://www.jobcentreplus.gov.uk/>

Income support and jobseeker's allowance

For information and advice, or to make claim, visit <http://www.jobcentreplus.gov.uk/> or phone 0800 055 6688

Pension credit

For information and advice, or to make a claim, visit your local Pension Centre or contact the Pension Service on 0800 99 1234, or visit The Pension Service at <http://www.dwp.gov.uk/about-dwp/customer-delivery/the-pension-service/>

Working Tax Credit and Child Tax Credit

For information call 0845 300 3900, or visit HM Revenues & Customs at <http://www.dwp.gov.uk/about-dwp/customer-delivery/the-pension-service/>

Consumer Credit Counselling Service

Offers assistance in resolving multiple debts on 0800 138 1111 or visit Consumer Credit Counselling Service at <http://www.cccs.co.uk/>

Community Legal Advice

Provides legal advice in England and Wales on 0845 3454 345 or visit Community Legal Advice at <http://www.clsdirect.org.uk/>

Council of Mortgage Lenders

Represents the interests of most mortgage providers. It does not provide advice but has useful information on mortgages; visit Council of Mortgage Lenders at <http://www.cml.org.uk/cml/home>

Financial Services Authority (FSA)

Operates a consumer helpline on 0845 606 1234 and produces a series of guides on how to manage your money - <http://www.fsa.gov.uk/>

Financial Services Ombudsman

Aims to settle unresolved disputes between customers and mortgage providers. For information call 0845 080 1800 or visit <http://www.financial-ombudsman.org.uk/>

Land Registry

Has details of the ownership of registered land and property. For a small fee you can find out who is the owner of a property at <http://www.landregistry.gov.uk/>

National Debtline

Help on how to deal with debt problems call 0808 808 4000 or visit <http://www.nationaldebtline.co.uk/>

Payplan

Debt solutions and debt advice on 0800 917 7823 or visit <http://www.payplan.com/>

Shelter

Free housing advice helpline on 0808 800 4444*, open 8am-8pm seven days a week, includes help on related mortgage debt or welfare benefits issues. Alternatively visit http://england.shelter.org.uk/get_advice/how_we_can_help/housing_advice_helpline

**Some mobile phone networks may charge for calls to this number*