

HOUSING SERVICES MANAGEMENT

Roles and Responsibilities



Ian Blofield
Director of
Resources and
Housing



Helen Pluck
Chief Executive

Covering Tenancy Services,
Maintenance & Contracts
and Housing Advice



Gavin Fisk
Assistant Director
Housing and
Communities



Arron Samson
Head of Tenancy
Services

Tenancy Management

Income Collection

Older Person Housing

Tenant Engagement



Bridie Green
Head of
Housing Advice

Housing Options

Housing Register
(Gateway to
Homechoice)

Temporary
Accommodation

Policy and Strategy



Kevin Oxborrow
Head of Maintenance
and Contracts

Repairs & Maintenance

Planned Maintenance &
Improvements

Asset Management
Compliance (safe &
decent homes)

Community Caretaking