

A GUIDE TO YOUR COUNCIL TAX BILL

If you have received a Council Tax bill and you wish to understand how your bill has been worked out, use the guide below. Please check all the details are correct, if not please tell us immediately if anything is wrong or missing.



IF YOUR CIRCUMSTANCES CHANGE, YOU MUST TELL US WITHIN 21 DAYS. IF YOU DO NOT, YOU COULD RECEIVE A PENALTY.

- 1 **Name and Address** – This is the person/s responsible for paying the bill and their contact address
- 2 **Date of Issue** – This is the date your Council Tax bill was issued
- 3 **Account Reference** – This is your Council Tax Account Reference number (please quote this number when you contact us)
- 4 **Online Key** – This is the online key for your MyAccount and bill
- 5 **Property to which this bill relates** – This is the address that we are billing you for
- 6 **Instalments to be paid** – This shows the amount to pay and when it is due by.
- 7 **Charges** – This is the total Council Tax charge for your property. The relevant amounts are then allocated to each organisation for your bill. Ipswich Borough Council collects Council tax on behalf of itself, Suffolk County Council and the Police & Crime Commissioner. Change % shows how the charge set by each organisation this year compares to what they charged last year. The overall % change shows the effect this has had on the amount of Council tax to be charged for your band compared to last year.
- 8 **Method of payment** - If you have elected to pay by direct debit this will be stated. For cash payers “see payments options overleaf” will be displayed.
- 9 **Statement of Account** – This shows your band, the period of charge, the full Council tax charge for that period, together with any council tax reduction, discounts or exemptions applied to your account.
- 10 **Reason for Bill**
- 11 **Amount due** – A Council Tax bill is sent to you each year in March and a revised bill is sent if there are any changes to your account during the year. This will tell you why the bill has been sent. Amount due – this is the total amount you will have to pay for the period of charge shown.
- 12 **Notices** – This field will display any relevant notices for you. For example if you have nothing to pay on the bill you will see “This notice is for your information. No payment is necessary”.
- 13 **Bar code** – When you pay at a post office or Payzone, scanning this barcode will ensure your payment is allocated correctly to your Council tax account.



**Ipswich Borough Council
Council Tax Bill
2024/25**

2
Date of issue **12-MAR-2024**
4
Your online key **AAAAAAAAAA**
3
Account Reference
Reason for bill: **Annual** **10**

Sign up for paperless billing
For more information on going paperless and to manage your account go to: ipswich.gov.uk/ctaccount
Your online key is above. New keys are issued with every new bill or notice.

13

1111 1111 1111 0000 000 000

1
Full Name
Address
Address
Postcode

5
This bill is for: ADDRESS, ADDRESS, POSTCODE

Payment instruction
Your instalments are as follows: **6**

Date	£		
01-APR-2024	###.##	01-OCT-2024	###.##
01-MAY-2024	###.##	01-NOV-2024	###.##
01-JUN-2024	###.##	01-DEC-2024	###.##
01-JUL-2024	###.##	01-JAN-2025	###.##
01-AUG-2024	###.##		
01-SEPT-2024	###.##		

8 See payment options overleaf **12**

How your bill is calculated

Charge For Period	BAND #	01-APR-2024	31-MAR-2025	####.##

9

Remember to report to us any changes in your circumstances within 21 days as failure to do so could result in a £70 penalty. Go to www.ipswich.gov.uk/content/movinghome

Amount to pay **£####.##** **11**

How your Council Tax is made up

Authority Name	Amount £	Change %
Suffolk County Council	###.##	##
Suffolk C C Adult Social Care*	###.##	##
Ipswich Borough Council	###.##	##
Police & Crime Commissioner	###.##	##
Overall % change on previous year		##

The full charge due for Band # for 2024/25 is £####.##

**The Council Tax attributable to Suffolk County Council includes a precept to fund adult social care.*

For further financial information or to see a breakdown of where your council tax goes, see www.ipswich.gov.uk/council-tax-charges