



Ref No: EQ563692853

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Title of report: Rent and Service Charge Policy

Report : This policy sets out our approach to the setting of rent and service charges. Its aim is to ensure that we comply with all relevant legislation, Regulator of Social Housing regulatory requirements and recognised best practice.

What evidence/data is being used to support this equality analysis? Please select all that apply.: Findings from surveys, focus groups & consultations, Analysis of service data (e.g I-card)

Service area: Tenancy Services

Corporate Manager: Gaviin Fisk

Corporate Manager email: gavin.fisk@ipswich.gov.uk

Links to supporting documents where available: Draft Rent and Service Charge Policy

Please upload any supporting documents: Draft Rent Policy 2023 Final.docx

What is proposed?: We aim to set rents and service charges for our tenants in a fair and consistent way, regardless of tenure. We will do this in accordance with the appropriate legislation and regulation, the terms of the tenancy agreements and with industry best practice in mind.

Why are the changes being introduced?: To ensure Ipswich Borough Council are compliant with the Regulatory Consumer Standards. In addition to reducing risk to the Authority in the management of its Social Housing stock

What evidence is being used to support this Equality Impact Assessment, and how is it being used?: HQN accreditation assessments. Income Management Strategy Action Plan have informed the development of this Policy.

How will this change be implemented?: Policy implementation will be supported by updated processes and procedures, in consultation with Customer Engagement Panel, staff training and awareness raising

Age: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Disability: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Marriage & Civil Partnership: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Race: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Pregnancy & Maternity: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Religion or Belief: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Gender Reassignment: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Sex: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

Sexual Orientation: No impact

Please provide an explanation of this impact and actions to mitigate any adverse impact, or further promote positive impact.: The policy is applies universally to all tenants.

I can confirm the report does meet Ipswich Borough Council's equality objectives: I can confirm the report does meet Ipswich Borough Council's equality objectives

The report helps us to 'eliminate unlawful discrimination, harassment & victimisation' in the following way(s): The policy is applies universally to all tenants. This Policy demonstrates the Councils approach to equality for its tenants with no unlawful discrimination, harassment or victimisation.

The report helps us to 'advance equality of opportunity...' in the following way(s): The Policy is a positive document and clarifies the Councils approach towards rent and service charges with regard to tenure.

The policy helps us to 'foster good relations...' in the following way(s):Helps staff and tenants be confident in the Councils approach towards rent and service charge calculations.

The new provisions will be reviewed in the following way(s):Policy will be reviewed every 3 years unless legislation changes.
