

## Helpful Hints

Please read our helpful hints to find out how you can help us help you:

- Most viewing dates and times are advertised along with the property; if you are within position 1 to 10 please make sure you are able to attend the viewing if you are successful.
- Make sure your phone is switched on during the shortlisting days (Thursdays and Fridays of every week).
- Ensure your contact details on your application are up to date and we are able to get in touch with you.
- Calls from Ipswich Borough Council will show as a withheld number so please be aware of this.
- Check marketing material on adverts to make sure the property you have bid on is suitable for your needs.
- Only place bids on properties in which you have an interest in – we don't want to be wasting yours and our time if you do not like the area.
- For applicants that have been recommended a specific type of housing according to their medical needs. Please make sure the symbol that applies to you shows next to a property before placing your bid. The symbols are as follows:



Wheelchair standard housing with level access showering.



Ground floor mobility standard housing with level access showering.



Ground floor mobility standard housing with over bath showering.