

Mike,

This is acceptable. I have also noted Andrew's comments that the number of cremations does not affect the concentration limits for the pollutants.

Thanks to you both for getting this sorted.

Regards,
Varuna

From: Mike Grimwood
Sent: 04 November 2011 09:20
To: Varuna Addy
Cc: Roxanne Gardiner
Subject: FW: Emissions Reports

Varuna, is this acceptable to yourself.

If it is, and bearing in mind we are talking about 7 weeks, I will ask Roxy to action

Thanks

Mike Grimwood
Operations Manager

Licensing and Enforcement 01473 433052
Bereavement Services 01473 433584 www.ipswich.gov.uk/bereavementservices

Email: mike.grimwood@ipswich.gov.uk

Ipswich Borough Council | Grafton House | Russell Rd | Ipswich | IP1 2DE

-----Original Message-----

From: Andrew S Hamer [<mailto:andrewhamer@blueyonder.co.uk>]
Sent: 04 November 2011 08:16
To: Roxanne Gardiner; Mike Grimwood
Cc: Peter James; Bart Keeman
Subject: Re: Emissions Reports

Mike

With reference to the email below from Roxy.

As you are aware Bart dialled into the system on Wednesday and was unable to understand why the number of cremations indicated did not replicate the actual numbers completed.

Bart confirms that all the data for each and every cremation carried out in October and previous months is documented in the data logger and all the figures shown on the report

are averages etc of that data from all the cremations carried out, the only error on the report is the 'number of cremations completed' shown on the report.

Therefore until such time as our contract with IBC ends (be it January 2012 or March 2012), DFW have agreed to dial into the system around the first few days of each month to:

- 1) Download the data to their PC
- 2) Amend the number of cremations indicated on the report to the correct figure
- 3) Email the report to PJCSL as a PDF file and we will then pass on the report to IBC

All we ask is that Roxy or a member of her team informs myself by email of the number of cremations carried out in each cremator during the months of, November, December, January etc

We can confirm that the only data to be amended on the report will be the number of cremations in each cremator and not any of the actual EPA data.

If you require any further information or to discuss our plans further please do not hesitate in contacting us.

Kind Regards

Andrew S Hamer
Service & Operations Manager
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From: [Roxanne Gardiner](#)
Sent: Monday, October 31, 2011 12:02 PM
To: andrewhamer@blueyonder.co.uk
Cc: [Mike Grimwood](#)
Subject: Emissions Reports

Hi Andrew

I have a meeting today with Varuna Addy - Acting Principal Environmental Health Officer regarding the status of the "accuracy" regarding emissions reports and in particular to the number of cremations being reported.

In anticipation of the above visit I have printed off reports from 3rd - 28th October - the results of which state
No 2 machine = 6 cremations
No 3 machine = 15 cremations
The actual figures should be No 2 = 41 No 3 = 45 .

Clearly we are still someway "out" and I would dearly like to be in a position to provide her with the reasoning as to why this is **still** the case..... however, all I am able to offer her is **copious emails** requesting for the anomalies to be rectified. The last email on the same subject forwarded 3.10.11 -

after the visit from both yourself and Bart - the visit in which it was "thought" had rectified the problem followed by your subsequent response/request (same day) to Bart that he look into it again..... yet here we are in the same position. Can you please look into this ASAP.

Regards
Rox

Roxanne Gardiner
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Cemetery and Crematorium
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