

Varuna, I am so sorry but just cannot get anywhere, I have chased again and below is a copy of my e-mail

Mike Grimwood

Operations Manager

Licensing and Enforcement 01473 433052

Bereavement Services 01473 433584 www.ipswich.gov.uk/bereavementservices

Email: mike.grimwood@ipswich.gov.uk

Ipswich Borough Council | Grafton House | Russell Rd | Ipswich | IP1 2DE

From: Mike Grimwood

Sent: 01 June 2011 16:24

To: 'Peter James'

Cc: Andy Hamer

Subject: RE: Emissions Reports for April 11

Peter, Varuna is, quite rightly, chasing me for answers and we are nearly another month on, can this please be addressed urgently

Many thanks

Mike Grimwood

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From: Peter James [<mailto:ptj@blueyonder.co.uk>]

Sent: 13 May 2011 15:19

To: Mike Grimwood

Cc: Bart Keeman; Andy Hamer

Subject: Re: Emissions Reports for April 11

Mike

Sorry for delay in replying. The issues raised are all to do with the programming of the software which was originally written by DFW, some of the comments regarding the zero error (-2) were discussed at our last meeting with Varuna and it was agreed that these minor calibration/zero drift errors were acceptable as to eliminate them would mean daily calibration of span and zero.

The issues regarding Cremator 2 reports which should be giving nil returns needs checking to establish what data is being recorded, but may be as simple as just not printing these reports out in future.

And the large minus values may be as a result of auto calibrations during a cremation, so again as long as that is known we can make allowances.

I have asked Bart/DFW to look at these issues and make comments, and if necessary change the programme via the modem.

Will let you know what Bart finds after he has investigated the issues.

Regards

Peter

On 11 May 2011, at 10:26, Mike Grimwood wrote:

Peter, please see below, I think the only way to resolve this issue is if you, myself, Andy, Varuna, Roxy and Bart could meet and discuss.

These issues and those raised previously by Varuna must be addressed asap and in my opinion it would be more useful to meet than have e-mails circulating around

Your thoughts please

Mike Grimwood

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-----Original Message-----

From: Roxanne Gardiner

Sent: 11 May 2011 10:11

To: Mike Grimwood; andrewhamer@blueyonder.co.uk

Cc: Varuna Addy

Subject: Emissions Reports for April 11

Importance: High

Morning Mike

Did speak to Andrew Hamer yesterday and advised him that the above reports still require attention as detailed below:-

No 1 Cremator - carbon monoxide Minimum value shows a figure of minus (-)2

No 2 cremator is showing readings in all box's when in fact No 2 cremator has not been used since 18th March when the charge door stuck..... !!!!! Gas meter readings also concur - as the reading of 212146 @ the beginning of April remains the same @ the beginning of May. So bemused as to how figures have appeared on the reports.

No 3 Cremator - carbon monoxide Minimum value shows a figure of minus (-)187

Also the total number of cremations reported is incorrect:-

No 1 states 70

No 2 states 3

No 3 states 22

Yet we carried out a totals of 100 cremations so we are missing 5

Roxanne Gardiner

Team Leader

Cemetery and Crematorium

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Peter James

Technical Director

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