visit made with d . narek. met mr driver. explained that figures did not correspond on the weekly, montly and annual forms. mr driver was not happy at the requirements that he had to comply with. explained to him that it was the law and operating a dry cleaning business also involved showing compliance to the law. i expressed concern that his values were in exceedence of the 20g of solvent limit and that if he submits his annual values and a similar result is obtained then he would be in breach of his permit which is an offence. mr driver said he would falsify the entries as we wouldn't know. I advised him against doing this as it is an offence. mr driver was unhappy that he had to fill in forms. I admitted that the forms were complicated particularly as defra has asked that those who do manual and automatic rake outs use 2 forms or calculate manually. i explained to mr driver that compliance was his responsibility. i asked if he was still storing solvents near the boiler- which i had previously written to him about with concerns and he said he was now buying as required. i asked him when he last maintained the machine and he said 3 yrs but that the service was £600 and they didn;t do anything he couldn't do. i asked him to look at the machine manual and thoroughly check pipes, connections etc for signs of leakage. i explained that a leak had been found to be the cause of high emissions in a different location and an enforcement notice had been served. he said he would check the pipes. i asked him to monitor the solvent use after his check to see if an improvement noticed. i asked if the machine was restricted to perch and he said yes. mr driver was unhappy about the estimation of 'd' in the form. i said that the only way was to estimate based on previous year;s waste records and then at the end of the current year, match it up with amount taken away by waste care. mr driver said he couldn't see the point of it. i explained that it would provide him with an indication of whether he is in compliance month by month. i left my calculation with mr driver.