

Ipswich Borough Council's Household Waste Collection Arrangements and Guidance



1. Alternate week collections (AWC)

- 1.1 Where possible Ipswich households will, through the provision of appropriately sized wheeled bins, have an AWC for dry recyclable waste, residual waste and green waste (see below).
- 1.2 Ipswich Borough Council (the Council) will publish a calendar showing collection arrangements for each type of waste on the Council's website.
- 1.3 Provision will be made for the collection of waste for those days that would normally be bank or public holidays during Christmas and New Year.
- 1.4 At the discretion of the Council, if AWC are not deemed appropriate, alternative arrangements will be made for the collection of domestic waste.
- 1.5 The Council will reserve the right to remove wheeled bins from premises of those who misuse the wheeled bins, and pursue enforcement action.
- 1.6 Where wheeled bins have been removed, or are unsuitable due to space restrictions, the Council will provide authorised refuse sacks for both recycling and residual waste.

2. Provision of wheeled bins and authorised refuse sacks

- 2.1 Where suitable, households are offered colour coded wheeled bins for recycling (blue), green & food waste (brown) and residual waste (black) as standard. The bins are available in various sizes to suit household requirements.
- 2.2 Further information and details on the use of the different colour bins and the types of waste that can go in each bin can be found at www.ipswich.gov.uk/householdwaste.
- 2.3 A second standard size brown bin is currently offered to residents agreeing payment of an annual charge, renewable each year on payment of annual fee.

- 2.4 Smaller bins are supplied to households on request for all types of waste.
- 2.5 Additional recycling capacity will be made available on request free of charge (larger wheeled bin or authorised sacks).
- 2.6 Large cardboard boxes will be collected when presented next to the recycling bin on collection day, please remove packing/polystyrene/plastic tape.
- 2.7 Christmas trees will be collected free of charge with the green waste service during the month of January.
- 2.8 Larger bins for residual waste are available on request for households of six persons or more.
- 2.9 Communal dwellings, where it is not suitable to provide individual household wheeled bins, will be provided with larger communal bins based on a minimum of 180 litre weekly capacity for both recycling and residual waste per dwelling on AWC e.g. 2 dwellings = 360 litre blue & black, 3 dwellings = 660 litre blue & black, 6 dwellings = 1100 litre blue & black, and multiples thereafter. The Council will charge to empty bins within communal areas where bins have been contaminated due to misuse.
- 2.10 Where for whatever reason it is not possible to provide a wheeled bin service then authorised refuse sacks will be provided for recycling and residual waste and collected as appropriate.
- 2.11 The Council reserves the right to remove wheeled bins from households that misuse the wheeled bins or cause a nuisance to others.
- 2.12 All wheeled bins will remain the property of Ipswich Borough Council.

3. Other types of household waste collections

3.1 Bulky Waste

- 3.1.1 The Council offers a bulky waste collection service, by appointment, to all Ipswich households.
- 3.1.2 Up to five items are taken for a fixed charge (subject to annual review).
- 3.1.3 Those Ipswich households with persons claiming, Income Support, Job Seekers Allowance, Employment Seekers Allowance and Pension Credits are entitled to one free collection per annum.
- 3.1.4 Waste Electrical Equipment (WEE) items are referred for collection to the Ipswich Furniture Project for re-use or recycling.

3.2 Hazardous Waste (containers of liquid/powder)

- 3.2.1 The Council offers a hazardous waste collection service to all Ipswich households for a charge is made (subject to annual review).
- 3.2.2 Those Ipswich households with persons claiming Income Support, Job Seekers Allowance, Employment Seekers Allowance and Pension Credits are entitled to one free collection per annum.

3.3 Asbestos

- 3.3.1 The Council will arrange for the collection of small items of asbestos cement products (e.g. a water tank, ironing board, up to three roofing sheets or a length of downpipe) by appointment from Ipswich households, for which a charge is made, payable in advance (subject to annual review).

3.4 Clinical Waste

- 3.4.1 The Council will arrange for the free collection of Clinical Waste weekly from all Ipswich households following a medical referral from GP, hospital or other medical body.

4. Presentation of Waste for collection

- 4.1 Wheeled Bins and authorised refuse sacks must be presented before 6:00 a.m. on the day of collection at the curtilage of the property.
- 4.2 Where the property is not located on accessible and/or adopted public highway, it is likely that bins will have to be presented to the nearest suitable public highway (see [refuse collection guidance](#) on the Council website).
- 4.3 Wheeled bins and refuse sacks must not be presented on the highway for any longer than 24 hours prior to collection, or remain outside of the curtilage of the property 24 hours after collection.
- 4.4 The Council is committed to keeping footways clear of wheeled bins and will enforce this issue as set out in the Ipswich Borough Council Waste Enforcement Policy.
- 4.5 The Council will make arrangements for “assisted collections” from dwellings where residents are unable, for whatever good reason, to move wheeled bins or sacks to and from the curtilage of the property for collection. This may be a temporary or permanent arrangement.
- 4.6 The Council will not accept or collect any waste from a household that does not comply with the provisions and arrangements set out above.
- 4.7 Side waste, other than authorised refuse sacks or bundled card for recycling, will not be collected.
- 4.8 The Council will use powers available within the Clean Neighbourhood Act 2005 and the Environmental Protection Act 1990 as set out in the Ipswich Borough Council Waste Enforcement Policy to enforce non-compliance with the above as appropriate.

Further information is available in the [Household Waste Collection Policy](#) document available on the Ipswich Borough Council website.

August 2012, updated February 2014 and December 2018.