

Ipswich Borough Council **Customer Engagement Panel**



We are looking for tenants to join our brand-new Housing Customer Engagement Panel. This will be an independent body of tenants working together with staff to check and challenge the Council's Housing service delivery and performance.

It is a great chance to work closely with our service leaders to discuss changes and make recommendations on how improvements can be achieved in our performance and service delivery. The Customer Engagement Panel lets tenants have their say and influence our services. The panel will be made up of a small group of tenants who will work together as part of a team to make decisions based on evidence-based reports and customer feedback.

What's in it for you? Benefits include:

- Having your say about how we can improve and make positive changes to our services to our tenants
- Developing new skills and experiences for your CV
- The opportunity to meet new people
- Increasing your knowledge about housing issues
- A Training Package.

What's in it for us?

We get to hear from you on what's important to you and helps us to make necessary changes to our services. But most importantly, we get to work with and in partnership with our tenants.

How to apply...

If you are interested in helping us to improve our services, please submit the form below to receive an application form. If you have any questions, please email tenant.participation@ipswich.gov.uk or call the Tenant Engagement Team on 01473 433 144.