



IPSWICH
BOROUGH COUNCIL

Ipswich Borough Council Job Description:

Apprentice Waste & Cleansing Operative

Main Purpose of Job

To gain a broad understanding of all the roles within the Waste, Cleansing and Fleet service, mentored by a senior member of the team. Undertake cleansing in the public realm, including public highways, footpaths, shopping areas and public open space; gaining an understanding of how the department operates, while working towards your Apprenticeship qualification.

Main Duties

Cleaning Operative

To undertake cleansing in the public realm, including public highways, footways, shopping areas and public open space.

1. To operate and be responsible for equipment used in cleaning the town and follow a set daily/weekly round.
2. To litter pick/pavement sweep relevant streets to the required quality standard including removal of litter, detritus, weeds, dog faeces, needles and to empty bins en route. Returning the local environment to the agreed standard.
3. To clean footpaths and the back line using suitable handheld tools to agreed standard
4. To remove fly posting and chewing gum where possible. Report any environmental issues that are beyond your control to the supervisor.
5. To sand and grit specific areas during winter months and undertake other duties if diverted during bad weather.
6. Deal with enquiries from members of the public in relation to street cleansing activities.

Graffiti Operative

To undertake the identification and removal of graffiti in Ipswich.

To perform deep cleansing using the steam cleaner and scrubbing deck to remove chewing gum and clean the paving flags and block paving.

1. To drive the street cleansing graffiti vehicle, carrying out vehicle defect checks and ensure that all associated equipment such as pressure washers are safe to use and clean.
2. To locate and identify all instances of graffiti within the borough of Ipswich, undertaking graffiti removal, deep cleaning and washing of pedestrian and highway areas and associated works. Liaise with both business customers, internal and external clients regarding the provision of advice, quotes, support, removal, and prevention of graffiti.
3. To remove graffiti/fly posting where possible and to liaise with owners/residents/agents of affected property, offering advice on removal and prevention or application of protective coatings as required.

Mechanical Operative

To undertake cleansing in the public realm, including public highways, footways, shopping areas and public open space.

1. To drive cleansing vehicles up to 3.5t (if holding valid licence), carrying out vehicle defect checks and ensure that all equipment is safe to use and clean.
2. To litter pick/pavement sweep relevant streets to the required quality standard including removal of litter, detritus, weeds, dog faeces, needles and to empty bins en route. Returning the local environment to the agreed standard.
3. To clean footpaths and the back line using suitable handheld tools and machinery.
4. To sand and grit specific areas during winter months and undertake other duties if diverted during bad weather.
5. Deal with enquiries from members of the public in relation to street cleansing activities.

Chargehand Shadowing

To shadow the main duties of the Chargehand and be mentored in the full range of their duties.



Ipswich Borough Council Person Specification

Waste and Cleansing Operative Apprentice

ATTRIBUTES	ESSENTIAL	DESIRABLE	METHOD OF ASSESSMENT
Qualifications	3 GCSEs including Maths and English (Grade C or above) or equivalent skills/qualifications	Driving licence	Licence / Application form/ Driving assessment
Work related experience / job related skills		Working in a public facing environment Working in a similar role	Application form / Interview
Specialist knowledge	Health and Safety awareness around busy highways, noisy machinery, and pedestrianised areas	Geographical knowledge of Ipswich (roads etc) Knowledge of Local Government	Application form / Interview
Job Related Skills	Ability to record accurate information (e.g. timesheets, vehicle defects) and follow written instructions/maps Good customer care skills Ability to organise work to meet deadlines		Application form / Interview
Personal skills	Ability to carry out work that involves considerable, bending, lifting, and walking Ability to work as a team member and on own initiative		Application form / Interview
Specialist working conditions	Ability to work afternoon, evenings, weekend work and outside (in all weather conditions)		Application form / Interview