## Risk Assessment Score Sheet for 'Reduced Fee' Activities

Name of permitted process:	Nacton Road Service Station	PG Note	PG 1/14 (06)
Name of person with whom score sheet discussed:	Mr Little , Manager	Permit reference	PS10/VPA/02/10
Inspector's Name	D Rowe	 Date	03.03.16

## **Operator Performance Appraisal**

Component 1 - Compliance Assessment				
Scale of Non-Compliance	Possible Scores	Score		
(a) Incident leading to justified complaint but no breach of any permit condition	0 points			
(b) Incident leading to a justified complaint*	5 per incident			
(c) Breach of authorisation not leading to formal action	10 per incident			
(d) Incident leading to formal caution, Enforcement Notice or prosecution	15 per incident			
(e) Incident leading to a Prohibition Notice	20 per incident			
Total	(Max 50)	0		

Component 2 - Assessment of Monitoring, Maintenance and Records				
	Possible Scores			
Criterion		No	N/A	Score
(a) All monitoring undertaken to the degree required in the permit?*				
<b>For dry cleaners:</b> Are loads weighed and weights recorded for all loads? Does the operator maintain a weekly inventory of solvent usage, product cleaned, and solvent waste sent of recovery or disposal?	0	10	0	0
All other sectors: Are emissions and emissions monitoring recorded as required in the permit?				
(b) Process operation modified where any problems indicated by monitoring?	0	5	0	0
(c) Fully documented and adhered to maintenance programme, in line with permit?  For small waste oil burners: Does the operator have records showing that each appliance has been serviced regularly in accordance with the manufacturer's instructions?  For petrol stations: Has a written maintenance programme for pollution control equipment been provided to the regulator?  For vehicle refinishers, gas odorisers and mobile plant: Is an appropriate maintenance schedule in place and available upon request?	0	5	0	5
(d) Full documented records as required in permit available on-site?  For small waste oil burners: Are there records of servicing for a minimum of two years prior to inspection?				
<b>For petrol stations:</b> Is there a log book at the permitted premises incorporating details of all maintenance, examination and testing, inventory checking, installation and repair work carried out?	0	5	0	5
<b>For vehicle refinishers:</b> Does the operator keep records of inspections, tests and monitoring in relation to the provisions of the permit and make them available to the regulator on request?				
(e) All relevant documents forwarded to the authority by date required?*	-5	10	0	-5
For mobile plant: Has operator notified the regulator promptly of all relocations of all plant?	-5	10	U	-5
Total score		(-5 to 35)		5

<sup>\*</sup> These aspects relate to the operator's performance within the 12 months immediately preceding the assessment or review of the assessment. Failure to monitor to the degree required or to forward documents on time more that 12 months ago should be excluded.

Criterion		Possible Scores		
		No	N/A	Score
(a) Documented procedures in place for implementing all aspects of the permit?				
For dry cleaners: Are all operating staff aware of where the operating manual for each	dry			
cleaning machine can be found and do they have ready access to it?	tha			
For small waste oil burners: Are clear instructions available at all times on or near appliance detailing the correct operation and maintenance of the equipment?	ine 0	5	0	0
<b>For all other sectors:</b> Are procedures in place to ensure proper management, supervision a training for process operations, proper use of equipment and effective preventative maintenar on all plant and equipment concerned with the control of emissions to the air?				
(b) Specific responsibilities assigned to individual staff for these procedures?				
<b>For dry cleaners:</b> Are nominated trained members of staff exclusively permitted to operate machines	the			
For small waste oil burners: Are nominated members of staff exclusively permitted to oper the appliance?	ate 0	5	0	0
<b>For petrol stations:</b> Are all staff with responsibility for operating the installation trained to aware of their responsibilities under the permit?	be			
(c) Completion of individual responsibilities checked and recorded by the company?				
For dry cleaners: Are all operating staff trained in the operation of each dry cleaning mach and the control and use of dry cleaning solvents?	ine			
For small waste oil burners: Is list of staff permitted to operate the appliance available?	0	5	0	0
For petrol stations, vehicle refinishers, gas odorisers and mobile plant: Does the opera maintain, and make available on request, a statement of training requirements for ea operational post?				
(d) Documented training records for all staff with air pollution control responsibilities	?			
For dry cleaners: Are records kept of training received by operating staff?				
For small waste oil burners: Are all nominated SWOB operating staff trained in, a conversant with, its operation? (Staff operating vapourising burners should be particula conversant with the correct procedure for lighting from cold.)				
For petrol stations: Does the operator keep, and make available, a record of the train received by each person whose actions may have an impact on the environment?	ing 0	5	0	0
For vehicle refinishers: Does the operator maintain a record of staff training and instruction a make it available to the regulator on request?	and			
For gas odorisers and mobile plant: Are all staff with responsibility for operating the procesufficiently trained to be aware of their responsibilities under the permit, minimising emissions start up and shut down and taking action to minimise emissions during abnormal conditions	on			
(e) Trained staff on site throughout periods where potentially air-polluting activities to	ıke			
place? For dry cleaners: Are suitably trained or experienced staff on site while machines are operatir	ng2			
Small waste oil burners: Are staff nominated to operate the appliance on site while appliance in use?	•	5	0	0
For petrol stations: Is there a competent trained person who remains near the tanker dur unloading? (Delivery drivers may be trained as the competent person.)	ing			
(f) Is an 'appropriate' environmental management system in place?	-5	0	0	0
Total	(-5 to 25)		0	
Total Score for Operator Performance Appraisal	Range -10 to 110		5	
Regulatory Effort Category	Low, Medium, High			
* high=score of >55, medium 30 - 55 and low <30			low	
<b>Low</b> = One inspection every three years, except for vehicle refinishers and mobile p	lant which	ic two	voore	

**Low** = One inspection every three years, except for vehicle refinishers and mobile plant which is two years

**Medium** = One full inspection every year

**High** = One full inspection, plus one check inspection every year