

**Formal Consultation Ipswich Borough Council proposals to deal with abandoned shopping trolleys.  
Environmental Protection Act 1990 – Section 99 and Schedule 4**

**Appendix 3 - Pricing information**

Legislation allows Ipswich Borough Council to recover costs associated in dealing with shopping trolleys escaping from store confines. These costs will be recovered as a debt. Details of charges to be applied in respect of abandoned shopping trolleys are as follows:

- Owners of shopping trolleys seized by the council will be notified within 24 hours of a seizure and will be offered the opportunity to collect their trolleys. A charge of £50 for the initial collection by the council will also be payable. A storage cost of £5 per day per trolley will apply.
- Owners can request the return of each trolley collected by the council, for which a charge of £50 per trolley will apply. This shall be in addition to the collection and daily storage charge that shall be payable.
- Alternatively, Owners can request the Council notify their designated trolley collection supplier, who will be required to collect from Council Depot. The collection cost of £50 will apply and a storage cost of £5 per day will still apply until the trolley is collected. There will be an administration fee of £12 per request.
- The Council shall store shopping trolleys for a period of up to 6 weeks (42 days). Should the assumed owners, after having been informed of its whereabouts and having been given the option to recover a seized shopping trolley fail to do so, then the Council shall dispose of the trolley. In the event that the council disposes of a trolley that it has collected and stored, a charge shall be made to the assumed owner of £310 per trolley. This represents the cumulative cost of collection, storage and disposal.

**Summary of Charges\*\***

- Collection by the council (including administration costs) – £50 per trolley.
- Storage (up to a maximum of 42 days) – £5 per day per trolley.
- Return to owner by the council (including administration costs) – £50 per trolley.
- Trolley disposal (including administration costs) – £50 per trolley.
- Request for Depot Collection admin £12 per report.

**\*\*prices subject to regular / annualised review**