## Risk Assessment Score Sheet for 'Reduced Fee' Activities

Name of permitted	Petrogas Applegreen Heath, 23-27 Woodbridge Road East, Ipswich, Suffolk		
process:		PG Note	1/14 - Petrol Stations
Name of person with whom score sheet		_	
discussed:	Duty Manager	Permit reference	EP29/BA/01
Inspector's Name	Phil Hamblin	Date	15/11/2023

## **Operator Performance Appraisal**

Component 1 - Compliance Assessment					
Scale of Non-Compliance	Possible Scores	Score			
(a) Incident leading to justified complaint but no breach of any permit condition	0 points	0			
(b) Incident leading to a justified complaint*	5 per incident	0			
(c) Breach of authorisation not leading to formal action	10 per incident	30			
(d) Incident leading to formal caution, Enforcement Notice or prosecution	15 per incident	0			
(e) Incident leading to a Prohibition Notice	20 per incident	0			
Total	(Max 50)				

Component 2 - Assessment of Monitoring, Maintenance and Records				
	Possible Scores			
Criterion		No	N/A	Score
(a) All monitoring undertaken to the degree required in the permit?*  For dry cleaners: Are loads weighed and weights recorded for all loads? Does the operator maintain a weekly inventory of solvent usage, product cleaned, and solvent waste sent of recovery or disposal?  All other sectors: Are emissions and emissions monitoring recorded as required in the permit?	0	10	0	0
(b) Process operation modified where any problems indicated by monitoring?	0	5	0	0
(c) Fully documented and adhered to maintenance programme, in line with permit?  For small waste oil burners: Does the operator have records showing that each appliance has been serviced regularly in accordance with the manufacturer's instructions?  For petrol stations: Has a written maintenance programme for pollution control equipment been provided to the regulator?  For vehicle refinishers, gas odorisers and mobile plant: Is an appropriate maintenance schedule in place and available upon request?	0	5	0	5
(d) Full documented records as required in permit available on-site?  For small waste oil burners: Are there records of servicing for a minimum of two years prior to inspection?  For petrol stations: Is there a log book at the permitted premises incorporating details of all maintenance, examination and testing, inventory checking, installation and repair work carried out?  For vehicle refinishers: Does the operator keep records of inspections, tests and monitoring in relation to the provisions of the permit and make them available to the regulator on request?	0	5	0	5
(e) All relevant documents forwarded to the authority by date required?*  For mobile plant: Has operator notified the regulator promptly of all relocations of all plant?	-5	10	0	0
Total score		(-5 to 35)		10

<sup>\*</sup> These aspects relate to the operator's performance within the 12 months immediately preceding the assessment or review of the assessment. Failure to monitor to the degree required or to forward documents on time more that 12 months ago should be excluded.

Component 3 - Assessment of Management, Training and Responsibility					
Outtonian.	P	Possible Scores		ores	Caera
Criterion		es	No	N/A	Score
ry cleaners: Are all operating staff aware of where the operating manual for each dry ing machine can be found and do they have ready access to it?  mall waste oil burners: Are clear instructions available at all times on or near the appliance ing the correct operation and maintenance of the equipment?  Il other sectors: Are procedures in place to ensure proper management, supervision and		D	5	0	0
training for process operations, proper use of equipment and effective preventative maintenar on all plant and equipment concerned with the control of emissions to the air?	ice				<u> </u>
(b) Specific responsibilities assigned to individual staff for these procedures?					
<b>For dry cleaners:</b> Are nominated trained members of staff exclusively permitted to operate machines	he				
<b>For small waste oil burners:</b> Are nominated members of staff exclusively permitted to operathe appliance?		)	5	0	5
<b>For petrol stations:</b> Are all staff with responsibility for operating the installation trained to aware of their responsibilities under the permit?	be				l
(c) Completion of individual responsibilities checked and recorded by the company?		_			
<b>For dry cleaners:</b> Are all operating staff trained in the operation of each dry cleaning mach and the control and use of dry cleaning solvents?	hine				l <u>.</u>
For small waste oil burners: Is list of staff permitted to operate the appliance available?	C	)	5	0	0
For petrol stations, vehicle refinishers, gas odorisers and mobile plant: Does the opera maintain, and make available on request, a statement of training requirements for ea operational post?					l
(d) Documented training records for all staff with air pollution control responsibilities?	?				
For dry cleaners: Are records kept of training received by operating staff?		ĺ			
<b>For small waste oil burners:</b> Are all nominated SWOB operating staff trained in, and converse with, its operation? (Staff operating vapourising burners should be particularly conversant with correct procedure for lighting from cold.)					
<b>For petrol stations:</b> Does the operator keep, and make available, a record of the training received by each person whose actions may have an impact on the environment?		)	5	0	0
<b>For vehicle refinishers:</b> Does the operator maintain a record of staff training and instruction a make it available to the regulator on request?					
or gas odorisers and mobile plant: Are all staff with responsibility for operating the process ufficiently trained to be aware of their responsibilities under the permit, minimising emissions on tart up and shut down and taking action to minimise emissions during abnormal conditions?					
(e) Trained staff on site throughout periods where potentially air-polluting activities taplace?	ke	_			<del></del> _
For dry cleaners: Are suitably trained or experienced staff on site while machines are operating Small waste oil burners: Are staff nominated to operate the appliance on site while appliance in use?	-	)	5	0	0
in use?  For petrol stations: Is there a competent trained person who remains near the tanker durunloading? (Delivery drivers may be trained as the competent person.)	ing				
(f) Is an 'appropriate' environmental management system in place?	-{	5	0	0	0
Total		(-	-5 to 25	<b>i)</b>	5
Total Score for Operator Performance Appraisal	Ranç	Range -10 to 110		45	
Regulatory Effort Category	Land Markens I Rad M				
* high=score of >55, medium 30 - 55 and low <30		ow, Medium, High M		MED	
<b>Low</b> = One inspection every three years, except for vehicle refinishers and mobile plant which is two years					

**Medium** = One full inspection every year

**High** = One full inspection, plus one check inspection every year