

Council Service:	Housing – Tenancy Services
The reasons we use your data	<ul style="list-style-type: none"> • Processing your tenancy application • Assisting with benefit and social security claims • Report safeguarding issues • Service delivery • Service improvement and planning
Why we are allowed to use your data	<p>Legal obligation and or performance of a public task under various UK laws including but not limited to:</p> <ul style="list-style-type: none"> • The Housing Acts 1988, 1996, 2002, 2004 • The Homelessness Reduction Act 2017 • The Landlord and Tenant Act 1987 • The Localism Act 2011 • The Protection from Eviction Act 1977 • The Equality Act 2010 <p>Consent – consultations</p>
Who we can share your data with	<ul style="list-style-type: none"> • Judicial Agencies e.g. Courts • Police • Advisory & Support Services • Emergency Services • Health Agencies • Education Providers • Other Local Authorities • Immigration Services • Government Departments e.g. HMRC, DWP, DCLG • Safeguarding Boards • Experian – Rental Exchange Scheme • MobySoft – RentSense rent arrears management software • Contractors providing housing services (e.g. plumbing, electricians, gas operatives etc.) and IT services • Elected Councillors and MPs (as your representative) • Funding Bodies • Valuers • Solicitors •
How long we keep your information for	In accordance with the Council’s data retention policy
When computers make any decisions about you	Some algorithms are used to identify customers at risk of falling into rent arrears, however all



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	decisions are reviewed by humans and not made solely on an automated basis.
When your data gets sent to other countries	Not Applicable
How to exercise your rights	Please see www.ipswich.gov.uk/privacy