

Vehicle issues

Our information may help to resolve problems such as abandoned vehicles, obstructive parking, people repairing vehicles or speeding/dangerous driving.

Abandoned vehicles

Is it antisocial behaviour?

This is a criminal offence under Section 2 of the Refuse Disposal (Amenity) Act 1978.

What you can do:

- If you think a vehicle's been abandoned, check with your neighbours to see if they know whose it is
- If no one knows, write down the registration number and make of the car, whether it is damaged and how long it has been stationary. Pass to Environmental Health. This can be done by [Report all other problems](#) on our website
- If it's on a public road, please contact Environmental Health to let them know. The owner of an abandoned vehicle that is removed, stored or destroyed by the local authority is liable for the storage or disposal costs.
- If you think it's stolen, please report it to the police on 101.
- If it's parked in one of our housing car parks, please send the details to Environmental Health and attach a photo if possible. They will contact the DVLA to see if they know who it's registered to. Environmental Health will then get in touch with the owner.
- If the DVLA doesn't know who it belongs to, we'll arrange for to be removed – this can take 2-3 weeks.
- If the DVLA confirm that the vehicle is taxed and with an MOT then it can't be removed by Environmental Health.

Obstructive parking

Is it antisocial behaviour?

This is a criminal offence under Section 68 of the Criminal Justice and Public Order Act 1994.

What you can do:

Try speaking to the car's owner first – they might not realise it's causing a problem. If this doesn't change anything, or you're not comfortable talking to them, there are a few things you could do, depending on where and how it's parked:

- If you think it's parked unlawfully – for example, on zig zag lines, parked dangerously or in a way that would prevent emergency vehicles from accessing somewhere, or blocking garages - please contact the police.
- If it's on public verge or highway and it's contravening local parking regulations, please report to Environmental Health at: [Report all other problems](#)
- If you think it poses a safety risk, call the police on 101 to report it – they may be able to remove it.
- If it is parked on Ipswich Borough Council land, please contact our Environmental Health. [Report a Parking Problem](#)

Repairing vehicles

Is it antisocial behaviour?

This refers to people running a vehicle repair business and using the street or our land to do so. It is acceptable to carry out car maintenance on your own vehicle, but this is only permitted in your garage or driveway.

What you can do:

- If you're finding it's disturbing you, please speak to your neighbour, as they may not be aware it's causing an issue.
- If you think what they're doing is an offence and they're doing repairs on a public highway, contact Environmental Health [Report all other problems](#). They can investigate it and may act under the Clean Neighbourhood and Environment Act 2005.
- If you believe they are running a business at their home which is an Ipswich Borough Council property please [Report all other problems](#) or contact Customer Services on 01473 432000.

Speeding or dangerous driving

Is it antisocial behaviour?

This is a serious criminal offence.

What you can do:

- If someone is speeding, driving dangerously or committing any other kind of road traffic offence, report it to the police as soon as possible.
- Your local authority (Suffolk County Council) may also be able to help, by installing some traffic calming measures, such as speed bumps. Contact Suffolk County Council with details of what's happening.
- If the Suffolk County Council do decide to look into calming measure, it will take time for them to assess what's needed – they'll need to speak to road safety offices, local residents and the emergency services to decide what action is best.